

Enhance ServiceNow Enterprise Architecture with Flexera

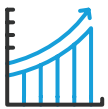
» AT A GLANCE

ServiceNow Enterprise Architecture (formerly known as ServiceNow Application Portfolio Management) is a solution that provides a centralized inventory of business applications and enables enterprises to identify redundancies, reduce IT expenses and align their application portfolio with business strategies.

Key functions of ServiceNow Enterprise Architecture



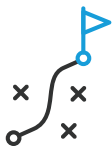
Application rationalization: Evaluates applications to determine whether to invest, sustain or replace them, ensuring optimal resource allocation.



Business capability planning: Links business capabilities to applications, services, and associated hardware and software, helping identify gaps and opportunities for improvement.



Technology portfolio management: Manages technology risks by tracking the versions and lifecycles of hardware and software components, ensuring critical applications are not at risk from outdated technology.



Application roadmapping: Creates real-time roadmaps to plan application rationalization and migration activities, aligning work, finances and resources with strategic goals.

SAM Foundations: A beneficial free add-on

ServiceNow SAM Pro isn't strictly required for ServiceNow Enterprise Architecture. SAM Foundations can be enabled for free to provide software-related data that enterprise architecture leverages. It provides the following specific tables and data to support ServiceNow Enterprise Architecture:

Software installation

- Software title
- Version
- Publisher
- Installation date
- Installed on (device)
- Last inventory data
- Status (installed, uninstalled, unknown)
- Location (physical or virtual)

Software contract

- Contract number
- Start date
- End date
- Maintenance terms
- Support level
- Vendor

Software entitlement (alm_license)

- License number
- Purchase date
- Expiration date
- License type (per seat, per user, etc.)
- Quantity
- Vendor

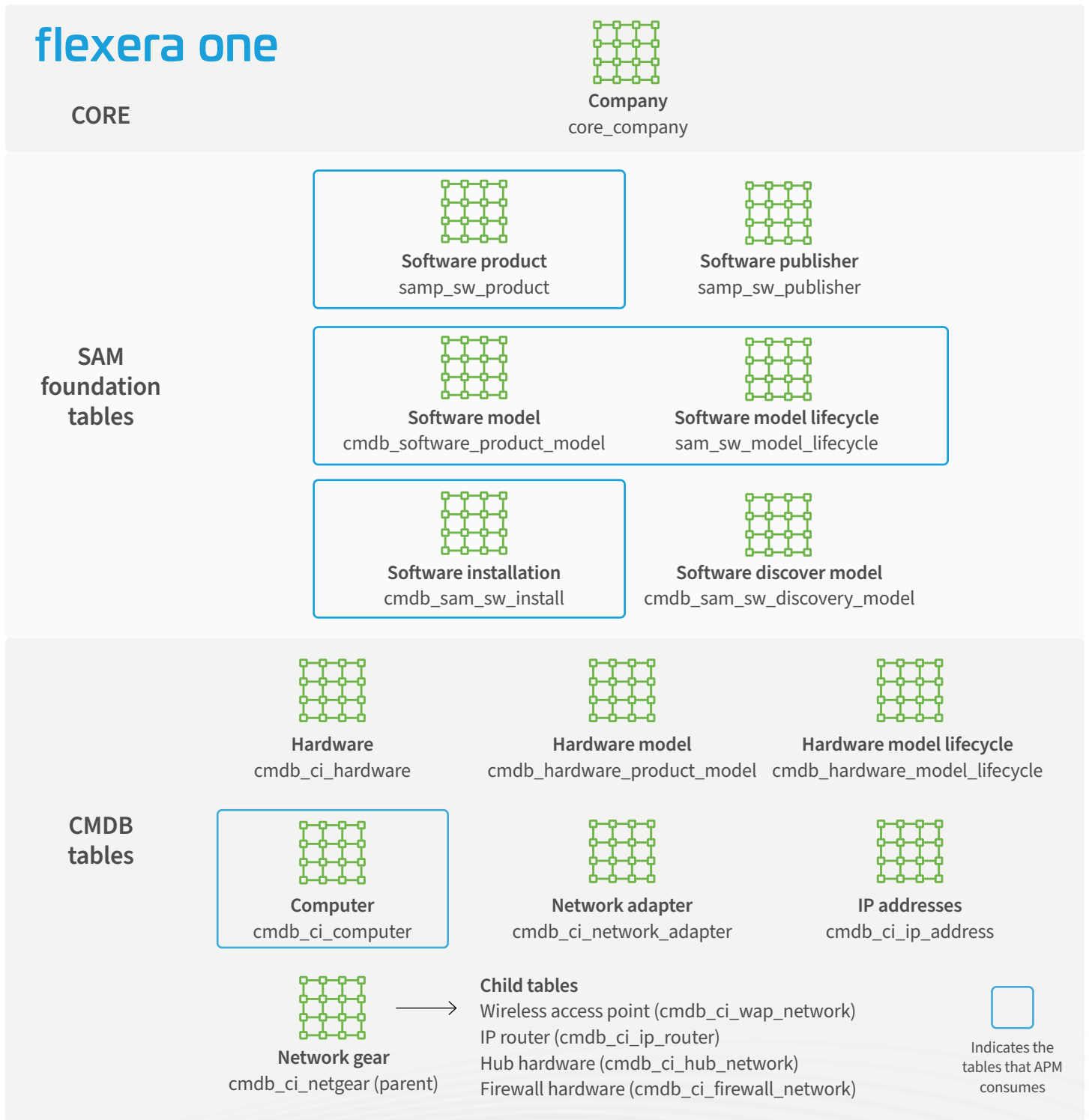
Software publisher

- Publisher name
- Contact information
- Support information
- Website

How Flexera bolsters ServiceNow Enterprise Architecture

Flexera's ServiceNow integrations write to the native out-of-box (OOB) tables that ServiceNow Enterprise Architecture consumes.

Flexera One integration OOB tables: Import into ServiceNow



Improvements resulting from the Flexera/ServiceNow integration



Data accuracy: Flexera normalizes hardware and software data, ensuring that the ServiceNow CMDB contains reliable, clean data for optimal Enterprise Architecture results.



Vendor lifecycle management: Flexera's integration populates ServiceNow's Enterprise Architecture with up-to-date software lifecycle information, offering better insights for application lifecycle management.



Adherence with CSDM: Writing to native ServiceNow tables, Flexera ensures that the data consumed by Enterprise Architecture is readily accessible and accurately maintained.

Flexera One ITAM provides superior software, vendor and lifecycle information over SAM Pro—including fully verified data for Oracle, superior insights into IBM licensing and the only certified IBM license tool metric (ILMT) alternative available.

About Flexera

Flexera helps organizations understand and maximize the value of their technology, saving billions of dollars in wasted spend. Powered by the Flexera Technology Intelligence Platform, our award-winning hybrid IT asset management and FinOps solutions provide comprehensive visibility and actionable insights on an organization's entire IT ecosystem. This intelligence enables IT, finance, procurement and cloud teams to address skyrocketing costs, optimize spend, mitigate risk, and identifies opportunities to create positive business outcomes.

More than 50,000 global organizations rely on Flexera and its Technopedia reference library, the largest repository of technology asset data. Learn more at flexera.com